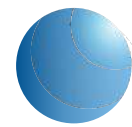


# Post-COVID Challenges

## For Managers and Leaders



VIRTUAL



**7<sup>th</sup>, 8<sup>th</sup> & 9<sup>th</sup> April 2021**



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## Why Choose this Training Course?

COVID-19 has changed what business management and leadership looks like, now and for the future. Smart leaders are adapting their strategies to this new work environment. This course shows how you can change and upgrade your skills in a Post-COVID world.

There are three factors arising in a Post-COVID organisation: fewer staff and financial resources, more concern over staff morale and stress, and increased use of outsourcing, online and automation.

This training course will give you the knowledge and understanding to meet these three challenges, plus engage effectively with remote staff and stakeholders, lead with certainty and empathy, and plan well in a changing and uncertain world.

This essential leadership training course will give both experienced and emerging managers and leaders the attitudes, skills and methods to get results in a Post-Coronavirus world. Things will never be quite as they were, and uncertainty and remote working are likely to be with us for many years.

### This training course will feature:

- How to build new levels of trust, motivation and engagement – even when working remotely
- Ways to create ‘superteams’ to work faster and more effectively with fewer staff and resources
- Principles of reducing costs and increasing results by building flexibility and resilience into your operations
- New ways of working – reducing stress and increasing delegation, communication and responsibility
- How to upgrade the skills and re-motivate staff in a Post-COVID world
- Technology and online skills for remote, virtual and digital team working
- Learn how to grow, develop, coach and train your team for the post-coronavirus challenge
- Create a positive work environment with low levels of stress and anxiety
- Techniques and new methods to improve staff productivity and output
- Ways to build more resilient and reduce costs, time delays and poor-productivity
- Create a new vision, with focused goals and communicate clearly
- Implement the three A’s: Attitude, Ability and Activity to grow your team

## Who is this Training Course for?

**This Peganix training course is suitable to a wide range of professionals but will greatly benefit:**

- Individuals with responsibility for rebuilding Post-Coronavirus
- Individuals being groomed for leadership in the Post-COVID environment
- Individuals who have proved greater leadership abilities
- Any person actively involved in interacting with others and involved with managing others in a supervisory role

### How will this Training Course be Presented?

This Peganix leadership training course will utilise a variety of proven adult learning techniques to ensure maximum understanding, comprehension and retention of the information presented. The training course is conducted online using **Cisco Webex** and has three sessions starting from 09:00 and end 14:00. This includes case studies, interactive activities, exercises and instructional videos.

**Cisco**  
**webex**

It will also draw on the latest research and findings from analysis of thought leaders for building success in a Post-Corona Virus World.



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## COURSE OUTLINE

### Day One

#### Lead and Manage at Pace in a Fully Digital Post-COVID Environment

- The new-world leadership model for a post-coronavirus world
- The critical technological tools and working models
- The six basic digital skills need for the Post-COVID business
- Leading and managing remotely – staff and stakeholders
- Information and planning strategies using visualisation and data analysis tools
- Increasing your focus on empathy, involvement and well-being

### Day Two

#### Building your Results Using New Thinking and Behaviors

- Learn faster and enhanced problem-solving skills
- Unlock and creativity, and innovation of others
- Release the opportunity of remote work and autonomous thinking
- Delegating decision making, planning and problem-solving?
- The internal customer model for increased performance

#### Advanced Communication Skills for Great Engagement

- Communication and decision-making strategies for a virtual team and outsourced network
- Mastering empathy and developing it in others
- Building trust collaboration, self-management, and self-expression
- How to maintain strong professional ties – despite distances and differences
- Build and grow key stakeholder relationships – clients, colleagues and senior staff
- Being a driver of positive change and improvement

### Day Three

#### Building Flexibility, Adaptability and Resilience in Yourself and Others

- How to create a learning and resilient organization
- Creating resilience in people, teams and projects
- Building flexibility, intelligence, speed and resilience into your operations
- Time management methods for remote and self-directed working
- How to re-build organization using ‘superteams’
- Allowing your team to manage themselves as ‘superteam’

#### Developing & Training Your Team Post-COVID



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**Registration Form:**

Contact **Jessy** via:

**Register or Enquire**

- 1 Tel : (+27) 11 041 0181 | +2768 053 6221 (What's App)
- 2 Fax : (+27) 86 407 8243
- 3 Email : registration@peganix.com
- 4 Web : www.peganix.com



**Please register the following delegate(s) for the event**

- I would like to claim my group discount
- I would like to use my credit.
- We would like this as an In-House - **Dates:** \_\_\_\_\_

**Number of staff your company/organisation is delegating to the event?**

Approving Manager	First Name :	Surname :	
Job Title & Department :	Email :	Direct Tel :	
Fax :	Country:	Postal Address:	
Billing Information / Account Manager	First Name :	Surname :	
Full Company Name :	Nature of Business :		
Address :			

**Delegate Attendance information:**

**Note:** Please provide information as you wish it to appear on your name badge and on the official participant database.

Title	Delegate Name & Surname	Position	Email Address

**Important Notes**

- Corporate or independent registrations will be accepted.
- Fees – Each fee is inclusive of course manual/documentation, morning tea/coffee & snacks, Lunch and refreshments served during the entire event.
- Group Discount:** Groups of 5 or more from the same company (booking at the same time and of the same billing source) can enjoy a **10% off the total delegate fees** or have the **6th delegate come for free**.
- Super Early Bird & Early Bird Promotion:** Early Bird Fees will only be valid if payment is received by stipulated date, after which Regular Fee will apply.
- Full payment is mandatory upon registration for admission to the event.**
- The organizer reserves the right to make-any amendments that it deems to be in the interests of the event without any notice.

**Course Fees in Rands**  
**ZAR4, 450.00\***  
Exclusive Vat | Per Delegate  
**3 DAYS | VIRTUAL**

**Online  
Training**

**TERMS & CONDITIONS**

By signing and returning the registration form, the authorising signatory on behalf of the stated company is subject to the following Terms & Conditions:

- Transfers;** Transfer requests must be made in writing 7 days before the start of the event
- Please note that speakers and topics were confirmed at the time of publishing, however, circumstances beyond the control of the organizers may necessitate substitutions, alterations or cancellations of the speakers and/or topics.
  - As such, Peganix. Reserves the right to alter the advertised speakers and/or topics if necessary. Any substitutions or alterations will be updated on our web site as soon as possible

**Workshop Venue & Hotel Reservation:** Hotel room reservation and hotel billing are to be made by delegates directly with the Hotel. Hotel reservation and travel arrangements are the responsibility of the registrant.

**Cancellations and Substitutions - In-person Seminars**

Written cancellations through fax or email (from the person who has registered for this conference) received at least 10 calendar days prior to the start date of the event will receive a refund — less a \$300/R4000 administration fee. No cancellations will be accepted — nor refunds issued — within 10 calendar days from the start date of the event. On request by email or fax (before the seminar) a credit for the amount paid minus administration fees (\$300/R4000) will be transferred to any future Peganix event and a credit note will be issued. Substitutions may be made at any time. No-shows will be charged the full amount. We discourage onsite registrations, however if you wish to register onsite payment to happen through credit card immediately or check to be submitted onsite. Conference material will be given on the spot if it is available after distributing to other attendees. In case it is not available we will send the material after the conference is over. In the event Peganix cancels the seminar, Peganix is not responsible for any airfare, hotel, other costs or losses incurred by registrants. Some topics and speakers may be subject to change without notice.

**Cancellations and Substitutions - Virtual Seminars & Webinars**

Written cancellations through fax or email (from the person who has registered for the training) received at least 10 calendar days prior to the start date of the event will receive a refund — less a 30% administration fee. No cancellations will be accepted — nor refunds issued — within 10 calendar days from the start date of the event. On request by email or fax (before the training) a credit for the amount paid minus administration fees (30%) will be transferred to any future Peganix event and a credit note will be issued. Substitutions may be made at any time. No-shows will be charged the full amount. Some topics and speakers may be subject to change without notice.

**CERTIFICATION**

Successful participants will receive Peganix' Certificate of Completion

**Payment Policy**

- Payment** - In order to secure your registration, payment is due in full upon receipt of invoice.  
**Confirmation** - Your registration will not be confirmed until such time as payment is received and may be subject to cancellation.  
**Right of Admission** - Peganix reserves the right to refuse admission to the training course where evidence of full payment cannot be shown.  
**In-House** - 50% or full payment is to be made to Peganix before running an In-house Training

**Payment Methods**

Online Gateway Payment  Electronic Transfer  Direct Deposit  Cash

**Banking Details (South Africa)**

Bank:	First National Bank
Account name:	<b>Peganix (Pty) Ltd</b>
Account no.:	62453975701
Branch code:	250 655
Swift code:	FIRNZAJJ
Reference:	Insert your ref number on the deposit slip please

Full Name:	Job Title:	
Signature:	Date:	